

# 357

## Route Guide & Hazard Awareness

*CHINGFORD HATCH - CHINGFORD MOUNT  
CROOKED BILLET - WALTHAMSTOW - WHIPPS CROSS*



# THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route 357 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

**IMPORTANT:** Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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# ROUTE 357 MAP

NP GARAGE AND NORTH CIRCULAR ROAD



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# ROUTE 357 MAP

CHINGFORD HATCH AND CHINGFORD ROAD

THIS GUIDE IS  
DESIGNED TO  
ASSIST YOU ON  
**ROUTE 357.**  
ENJOY!



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# ROUTE 357 MAP

CHINGFORD ROAD AND WHIPPS CROSS



# Route 357

## Whipps Cross new junction layout

Please familiarise yourself with the new road layout which replaced Whipps Cross roundabout. Buses enter the terminus via Lea Bridge Road and Whipps Cross Road. Buses must turn left when exiting the terminus.

Please use **extra care and caution** at all times.



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO WHIPPS CROSS BUS ONLY FACILITY:

- From **Northumberland Park garage**, turn right onto Marsh Lane
- Turn right onto Marigold Road
- At traffic light, turn left onto Watermead Way **A1055**
- Continue ahead onto Angel Edmonton Road (*under the North Circ*) **A1055**
- At roundabout, take 2nd exit onto Conduit Lane
- Continue ahead onto Montagu Road
- At traffic light, turn left onto North Circular Road slip road
- Continue ahead onto Angel Road **A406**
- Continue ahead onto North Circular Road (*overpass*) **A406**
- Take exit for Waterworks Corner Roundabout towards **A104**
- At Waterworks Corner Roundabout, take 3rd exit onto Woodford New Rd **A104**
- Continue ahead onto Lea Bridge Road **A104**
- At traffic light, turn left onto Whipps Cross Road **A114**
- Turn right onto Whipps Cross Bus Facility to **stand**

## FROM WHIPPS CROSS BUS ONLY FACILITY:

- At **stand**, exit Whipps Cross Bus Facility
- Turn left onto Lea Bridge Road (*left turn only*) **A104**
- Continue ahead on Lea Bridge Road **A104**
- At traffic light, turn left onto Leyton Green Road **B159**
- At junction, turn right onto High Road Leyton (*Stagecoach garage*) **A112**
- At traffic light, turn right back onto Leyton Green Road **B159**
- At traffic light, turn right onto Lea Bridge Road **A104**
- Continue ahead on Lea Bridge Road (*past Whipps Cross terminus*) **A104**
- Continue ahead onto Woodford New Road **A104**
- At Waterworks Corner Roundabout, take 1st exit onto North Circular Road
- Exit North Circular Road and follow sign towards Tottenham **A1055**
- Continue ahead under North Circular Rd and follow sign to Brimsdown **A1055**
- At traffic light, turn right onto Montagu Road
- Continue ahead onto Conduit Lane
- At roundabout, take 1st exit onto Angel Edmonton Road (*under the North Circ*)
- Continue ahead onto Watermead Way to **Northumberland Park garage**



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO CHINGFORD HATCH HATCH LANE:

- From **NP**, turn right onto Marsh Lane and right onto Marigold Road
- At traffic light, turn left onto Watermead Way **A1055**
- Continue ahead onto Angel Edmonton Road (*under the North Circ*) **A1055**
- At roundabout, take 2nd exit onto Conduit Lane
- Continue ahead onto Montagu Road
- At traffic light, turn left onto North Circular Road slip road
- Continue ahead onto Angel Road **A406**
- Keep left and follow sign to Cooks Ferry roundabout
- At Cooks Ferry roundabout, take 2nd exit onto Walthamstow Avenue
- Keep left and at traffic light, turn left onto Hall Lane (*Cork Tree Retail Park*)
- At roundabout, take 2nd exit onto Hall Lane **A1009**
- At traffic light, continue ahead onto New Road **A1009**
- At roundabout, take 2nd exit onto New Road **A1009**
- Continue ahead onto Hatch Lane to **stand**

## FROM CHINGFORD HATCH HATCH LANE:

- From **last stop**, circumnavigate roundabout back onto Hatch Lane **A1009**
- Continue ahead onto New Road **A1009**
- At roundabout, take 2nd exit onto New Road **A1009**
- At traffic light, continue ahead onto Hall Lane **A1009**
- At roundabout, take 1st exit onto Hall Lane **A1009**
- At traffic light, turn right onto Walthamstow Avenue (*Cork Tree Retail Park*)
- At Cooks Ferry roundabout, take 2nd exit onto North Circular Road slip road
- Continue ahead on North Circular Road **A406**
- Exit North Circular Road and follow sign towards Tottenham **A1055**
- Continue ahead under North Circular Rd and follow sign to Brimsdown **A1055**
- At traffic light, turn right onto Montagu Road
- Continue ahead onto Conduit Lane
- At roundabout, take 1st exit onto Angel Edmonton Road (*under the North Circ*)
- Continue ahead onto Watermead Way to **Northumberland Park garage**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE OF ROUTE  
UNLESS ADVISED  
BY IBUS

## TO WHIPPS CROSS BUS ONLY FACILITY:

- From **stand**, continue ahead on Hatch Lane **A1009**
- At roundabout, take 1st exit onto Friday Hill **B146**
- Turn left onto Friday Hill West
- Turn right onto slip road to Friday Hill (southbound) to serve **first stop**
- Continue ahead on Friday Hill **B146**
- At roundabout, take 2nd exit onto Hatch Lane **A1009**
- Continue onto New Road via Hatch Lane (*one-way system*) **A1009**
- At roundabout, take 2nd exit onto New Road **A1009**
- At traffic light, turn left onto Chingford Mount Road **A112**
- Continue ahead onto Chingford Road **A112**
- At the Crooked Billet roundabout, take 3rd exit onto Chingford Road **A112**
- At mini roundabout, take 1st exit onto Chingford Road **A112**
- At traffic light, continue ahead onto Hoe Street **A112**
- Continue ahead onto Hoe Street (*past Walthamstow Central*) **A112**
- At traffic light, turn left onto Lea Bridge Road **A104**
- At traffic light, turn right onto Whipps Cross Road **A114**
- Turn right into Whipps Cross Bus Facility to **stand**

## SUNDAY EXTENSION TO WHIPPS CROSS HOSPITAL:

- From Whipps Cross Bus Facility, exit and turn right onto Whipps Cross Road
- Turn right onto Hospital Road (*Whipps Cross Hospital grounds*)
- At mini roundabout, take 2nd exit onto Hospital Road
- Follow the road left onto Hospital Road and continue to junction
- Exit Whipps Cross Hospital grounds and turn left onto James Lane
- Follow one-way system onto James Lane
- At traffic light, turn right onto Whipps Cross Road **A114**
- Turn right onto James Lane
- Turn right onto Hospital Road to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**RIBAS KEY ON**  
EVERY TRIP

## TO CHINGFORD HATCH HATCH LANE:

- At **stand**, continue ahead on Hospital Road
- Follow the road right onto Hospital Road
- At mini roundabout, take 1st exit onto Hospital Road
- At junction, turn left onto Whipps Cross Road **A114**
- Use bus lane to enter Whipps Cross Bus Facility (continued below)

## TO CHINGFORD HATCH HATCH LANE:

- At **stand**, continue ahead and exit Whipps Cross Bus Facility
- At junction, turn left onto Lea Bridge Road **A104**
- At traffic light, turn left onto Leyton Green Road **B159**
- At traffic light, turn right onto High Road Leyton **A112**
- At traffic light, continue ahead onto Hoe Street **A112**
- Continue ahead onto Hoe Street (*past Walthamstow Central*) **A112**
- At traffic light, continue ahead onto Chingford Road **A112**
- At mini roundabout, take 2nd exit onto Chingford Road **A112**
- At the Crooked Billet roundabout, take 3rd exit onto Chingford Road **A112**
- Continue ahead onto Chingford Mount Road **A112**
- At traffic light, turn right onto New Road **A1009**
- At roundabout, take 2nd exit onto New Road **A1009**
- Continue ahead onto Hatch Lane **A1009** to **stand**



WHIPPS CROSS HOSP  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

Bridge crossing above Hospital Road.

# CHINGFORD HATCH

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

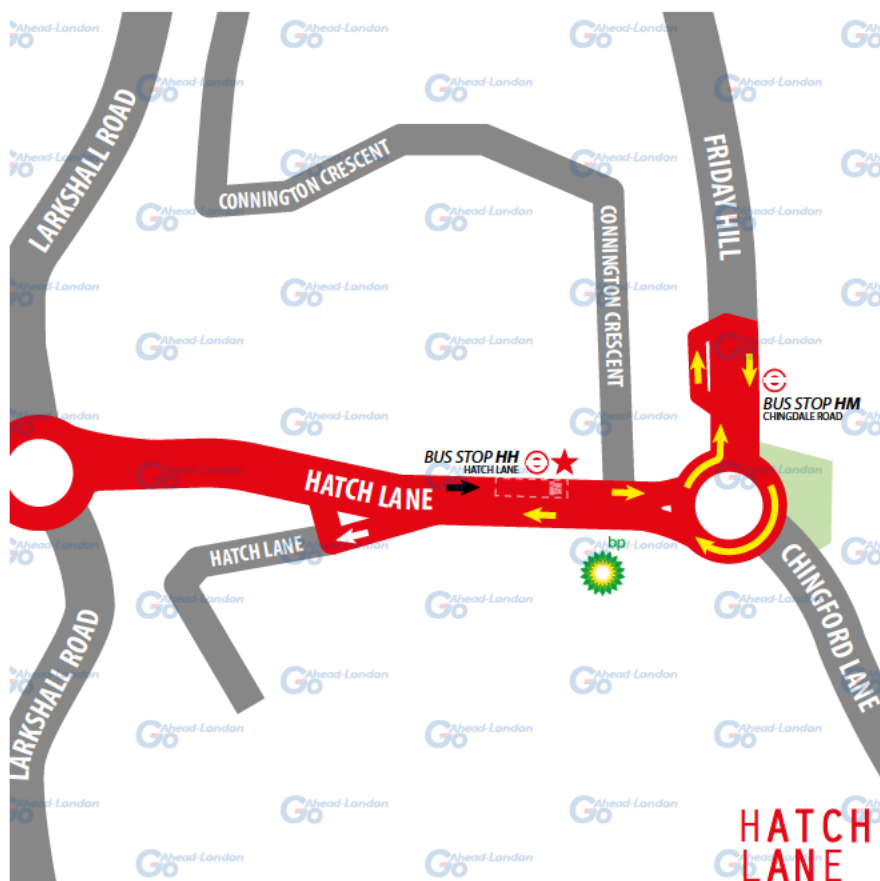
From Whipps Cross. Proceed from Hatch Lane direct to stand.

Set down on Hatch Lane at **BUS STOP HH**.

Towards Whipps Cross. Depart via Hatch Lane, Friday Hill and Friday Hill West to Friday Hill. Pick up on Friday Hill at **BUS STOP HM**.

Public stand for 1 bus on north side of Hatch Lane. No more than 1 bus on Route 357 should be scheduled to stand at any one time.

Blind display: **CHINGFORD HATCH**.



**HATCH  
LANE**

# CHINGFORD MOUNT

CURTALMENT POINT

**TURNING  
POINT ONLY.  
BUSES MUST NOT  
STAND.**

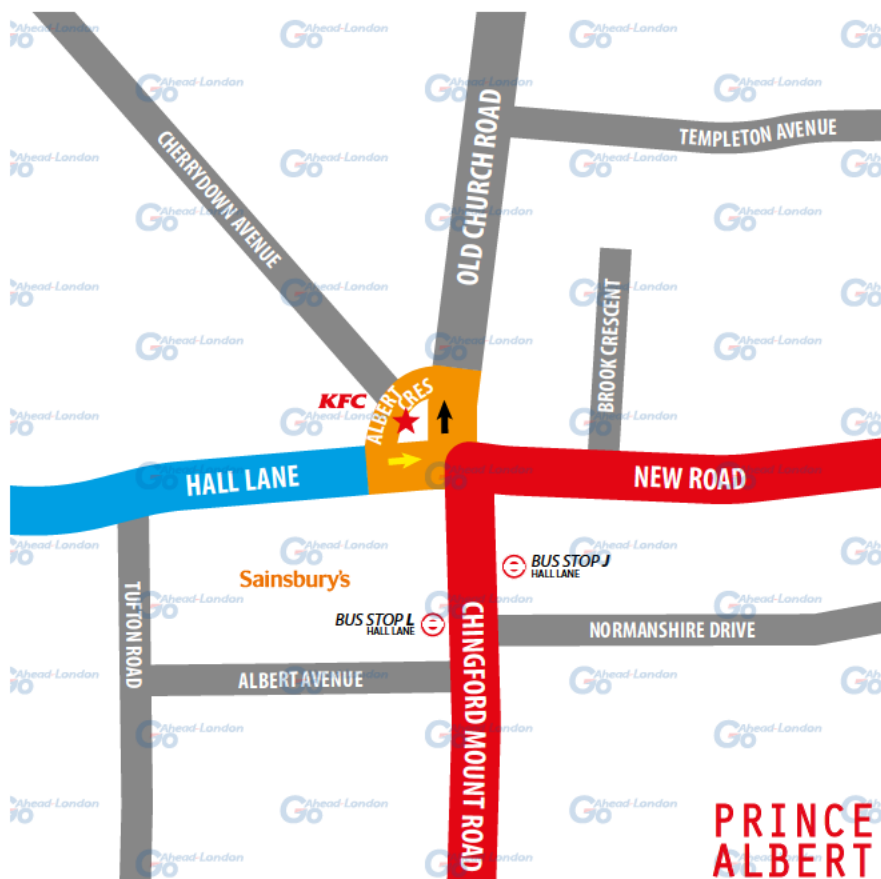
**From Whipps Cross.** Proceed from Chingford Mount Road via Old Church Road and Albert Crescent to stand.

Set down on Chingford Mount Road at **BUS STOP L**.

**Towards Whipps Cross.** Depart via Albert Crescent and Hall Lane to Chingford Mount Road. Pick up on Chingford Mount Road at **BUS STOP J**.

Public stand for 4 buses in marked bays on south side of Albert Crescent.

Blind display: **CHINGFORD MOUNT**.



# WALTHAMSTOW

## TURNING POINT

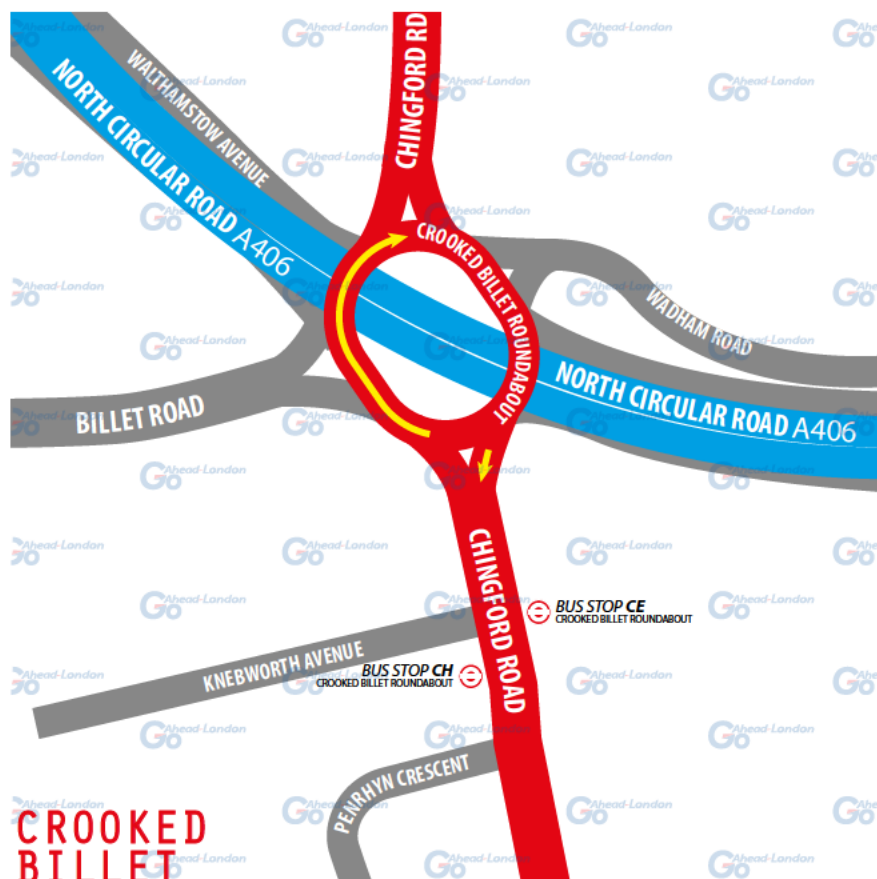
**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

From Whipps Cross. Proceed from Chingford Road via Crooked Billet Roundabout. Set down on Chingford Road at **BUS STOP CH**.

Towards Whipps Cross. Depart to Chingford Road.  
Pick up on Chingford Road at **BUS STOP CE**.

Turning point only - buses must not stand.

Blind display: **WALTHAMSTOW, CROOKED BILLET**



**CROOKED BILLET**

# WALTHAMSTOW CENTRAL

## CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Chingford Hatch.** Proceed from Hoe Street via Selborne Road and Walthamstow Central Bus Station to stand. Set down in Walthamstow Central Bus Station at **ALIGHTING POINT**.

**Towards Chingford Hatch.** Depart via Walthamstow Central Bus Station and Selborne Road to Hoe Street. Pick up on Hoe Street at **BUS STOP G**.

**From Whipps Cross.** Proceed from Hoe Street via Selborne Road and Walthamstow Central Bus Station to stand. Set down in Walthamstow Central Bus Station at **ALIGHTING POINT**.

**Towards Whipps Cross.** Depart via Walthamstow Central Bus Station and Selborne Road to Hoe Street. Pick up on Hoe Street at **BUS STOP V**.

Private stand for 13 buses in marked bays on east side of Walthamstow Central Bus Station. **Blind display: WALTHAMSTOW CENTRAL.**



# LEYTON

TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Chingford Hatch.** Proceed from Hoe Street via High Road Leyton, Leyton Green Road and High Road Leyton. Set down on Hoe Street at **BUS STOP SK**.

**Towards Chingford Hatch.** Depart from Hoe Street.  
Pick up on Hoe Street at **BUS STOP NH**.

Turning point only - buses must not stand. **Blind display: LEYTON, BAKERS ARMS.**





# WHIPPS CROSS

TERMINUS POINT - MON TO SAT ONLY

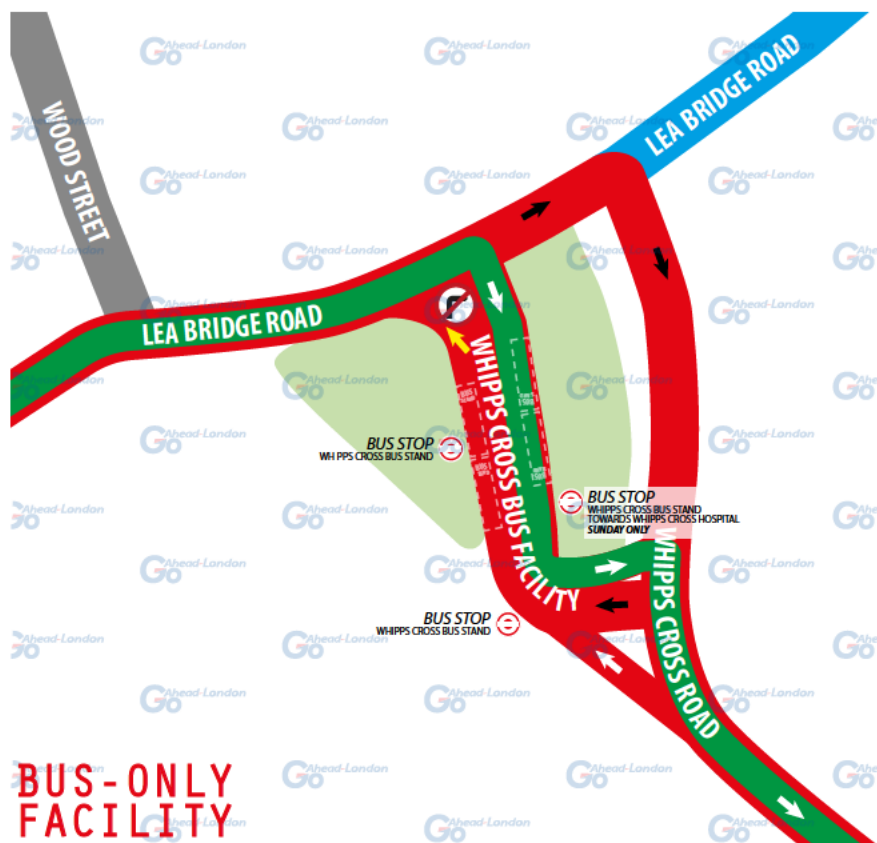
PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

**From Chingford Hatch.** Proceed from Whipps Cross Bus-Only Facility direct to stand. Set down in Whipps Cross Bus-only Facility at **BUS STOP F.**

**Towards Chingford Hatch.** Depart to Whipps Cross Bus-Only Facility. Pick up in Whipps Cross Bus-only Facility at **BUS STOP NH.**

**Towards Whipps Cross Hospital.** Turn right from Lea Bridge Road into Whipps Cross Bus-Only Facility, serve bus stop on the east side. (*Green route below.*)

Stand on west side of new bus-only facility connecting Whipps Cross Road and Lea Bridge Road. Blind display: **WHIPPS CROSS.**



**BUS-ONLY  
FACILITY**

# WHIPPS CROSS HOSPITAL

TERMINUS POINT - SUNDAY ONLY

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Chingford Hatch.** Proceed from Hospital Road in Whipps Cross Hospital Grounds via James Lane, Whipps Cross Road, James Lane and Hospital Road to stand. Set down on Hospital Road in Whipps Cross Hospital Grounds at **BUS STOP L**.

**Towards Chingford Hatch.** Depart to Hospital Road in Whipps Cross Hospital Grounds. Pick up on Hospital Road at **BUS STOP N**.

Private stand in bay on east side of private road in hospital grounds.

**Blind display:** *WHIPPS CROSS HOSPITAL*.



HOSPITAL  
ROAD

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **CHANGEOVER | HOE STREET**

Changeovers will take place on Hoe Street at **Stop V** (Walthamstow Central) towards Whipps Cross and **Stop W** (Walthamstow Central) towards Chingford Hatch, both on the railway bridge. *Always communicate in advance with iBus if you are late for any reason.*

## **NARROW ROAD | NEW ROAD/CHINGFORD HATCH**

Narrow Road due to indiscriminate parking: Larkwood Primary School also causing the road to be very congested and risk of collision with parked cars during school pick up drop off times: Road humps and platforms at crossing points. Look well ahead to avoid meeting large oncoming vehicles. Reduce speed accordingly when in preparation to traverse the speed humps. Avoid late braking and report any near misses as new road is an accident hot spot.

## **TIGHT TURN | FRIDAY HILL EAST/CHIGDALE ROAD**

Slip road into Friday Hill East: tight turn: narrow road. Minimum speed, plan ahead position bus and proceed with extreme care and caution. Keep an eye on the tail swing.

## **TIGHT LEFT TURN | CHINGFORD MOUNT JUNCTION**

Pedestrian crossing: low trees: cycle lane either side or high number of pedestrian movements: yellow box junction. Plan ahead and position yourself in preparation to make the tight left turn. Watch out for pedestrians crossing and cyclists on the nearside attempting the tight left turn. Mirrors constantly to be used. Be vigilant of low, over hanging trees and the live yellow box junction.

## **LANE POSITIONING | CROOKED BILLET ROUNDABOUT**

Traverse the roundabout slowly and be careful to select the correct road position to allow enough space for the rear tail end. Mirrors to be used continuously.

## **CYCLISTS | CHINGFORD ROAD**

Sir George Monoux College. Groups of youths around the area often messing about paying little attention to their surroundings. Cycle lanes either side. Exercise extreme care and caution, keep speed to a minimum and report any near misses. Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously in this area.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **VOLUME OF PEDESTRIANS | HOE STREET**

Indiscriminate parking causing lane narrowing. Cycle lane, speed table, overhanging trees, refuge island and a high number of pedestrian movements. Look well ahead to avoid meeting large oncoming vehicles. Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously. Traverse the speed tables with extreme care and caution and avoid late braking. Be vigilant of low over hanging trees. Be vigilant of pedestrian movements and pedestrians on refuge islands.

## **YELLOW BOX JUNCTION | HOE STREET**

Yellow box junction and Barclay Primary School. Only proceed if the road ahead is clear to avoid getting caught in the yellow box junction. Use of appropriate speed and be observant of the high volume of children around school times.

## **BUS STATION 10MPH | WALTHAMSTOW CENTRAL**

Adverse cambers on exit of station. Pedestrian crossings (zebra and pelican), other bus manoeuvres and barriers. Offside bus stands in bus station. Moving across from bus stand to pick up stop. Use of Hi-Vis when around the bus station. Ensure your speed is no more than 10 MPH. Keep a sharp eye for pedestrians emerging from all directions when leaving the bus stop. Reduce speed to a minimum when exiting the bus stand and position carefully to avoid collision with bell on exit.

## **TIGHT LEFT TURN | BAKERS ARMS**

Indiscriminate parking causing lane narrowing. Shops in area and large congregation of pedestrians. Minimum speed, plan ahead, position bus and proceed with extreme care and caution when making the sharp left turn, keep an eye on the tail swing. Look ahead to avoid meeting large vehicles coming the other way. Be observant of pedestrians emerging from all directions.

## **NARROW ROAD | BAKERS ARMS JUNC LEYTON GREEN RD**

Narrow lanes. Be sure to check your mirrors and plan ahead. Be observant that oncoming traffic may use part of your carriageway.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **VOLUME OF PEDESTRIANS | LEA BRIDGE ROAD**

Indiscriminate parking causing lane narrowing. Shops in area and large congregation of pedestrians. Cycle lane either side. Speed tables and high number of pedestrian movements. Look ahead to avoid meeting large oncoming vehicles. Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously. Traverse the speed tables with extreme care and caution. Avoid late braking and be vigilant of pedestrians emerging from all directions.

## **SPEED CAMERAS | LEA BRIDGE ROAD**

Maximum speed should be 30 MPH.

## **NEW TERMINUS | WHIPPS CROSS BUS FACILITY**

Use extra care and caution at all times when using the new signalised T-junction which has replaced the old roundabout. Towards Whipps Cross from Lea Bridge Road, turn right onto Whipps Cross Road and then right into the buses only section: Stand on the front stand: Stop on the left hand side. Towards Whipps Cross Sundays From Lea Bridge Road, turn right into buses only section, serve the new stop on the east side towards the hospital. Towards Hatch Lane, when departing the bus stand/stop, turn left onto Lea Bridge Road.

## **LOW HEIGHT CLEARANCE | WHIPPS CROSS HOSPITAL**

Low bridge inside hospital. Max Height 14'5". 10'2 height restriction refers to an ambulance only road near the x-ray department at the rear of the hospital. High volume of pedestrian movements. **No double deck vehicles to be allocated to route 357 on Sundays.** Do not use enter the car park via the no entry to serve the first stop. Please continue along Hospital Road, left onto James Lane, right Whipps Cross Road, right James Lane and right onto Hospital Road.

## **CARE AND CAUTION | SCHOOLS ENROUTE**

Sir George Monoux College, Chingford Road, Leyton Sixth Form College, Lime Academy Larkwood and Barclay Primary School. Be aware of crowds on the pavement or at bus stops at appropriate times of the day.

RRA EXPIRY DATE: 20-05-2020

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC  
BUSES ARE SILENT.  
**BE CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

**THINK FIRST**

# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 357 | CURTAILMENT ABBREVIATIONS:

<b>CH</b>	Chingford Hatch, Hatch Lane	<b>CM</b>	Chingford Mount
<b>WLTH</b>	Walthamstow, Crooked Billet	<b>WLTHC</b>	Walthamstow Central
<b>BA</b>	Leyton, Bakers Arms	<b>WX</b>	Whipps Cross (M-S)
<b>WCH</b>	Whipps Cross Hospital (Sun only)		

### TOILET FACILITIES | INFORMATION AND DOOR CODES

- **Whipps Cross.** TfL facility. XXXXXXXXXX

*If you urgently need to use the following interim facility, please inform iBus first.*

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the emergency services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE  
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE  
RED

Call CentreComm for emergency services, passenger injury or assault